



government  
printing

Department:  
Government Printing Works  
REPUBLIC OF SOUTH AFRICA

Private Bag X85, PRETORIA, 0001 149 Bosman Street, PRETORIA  
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## RE: REQUEST FOR SUBMISSION OF SUPPORTING DOCUMENTS BY CUSTOMERS WHO HAVE NOT RECEIVED INVOICES

Dear GPW Customer,

Kindly note that the Government Printing Works (GPW) is still experiencing challenges with automation of the operations system which is not functioning optimally, as a result the invoicing process has been impacted negatively. The snowballing effect meant that GPW couldn't process invoices issued from 28 January 2021 due to the lack of supporting documentation from the system.

We, therefore, request customers who have advertised in the Gazette dated 28 January 2021 to date, but have not received invoices, to provide us with documents (quotation, Z95, purchase order & Gazette number) so that we can invoice them.

As the challenge extends to all orders, there may be customers with orders that were delivered but not invoiced. We request these customers to forward their signed delivery notes or related documents to [DebtCollections@gpw.gov.za](mailto:DebtCollections@gpw.gov.za)

To ensure timeous allocation of your payment please forward your remittances/ payment advices or disbursement reports to [Remittances@gpw.gov.za](mailto:Remittances@gpw.gov.za)

For all invoices or account queries, please email [DebtCollections@gpw.gov.za](mailto:DebtCollections@gpw.gov.za)

Sincerely,

Mr Pitsi Moloto  
Acting CFO

Date: 2021/07/30